

# Short & Long Term Support (SALT): Customer pathway and outcomes - 2014/15

## Short Term Support - NEW CLIENTS

### Customers

### Requests/Assessments

Health & Wellbeing Hub (aka CSC)	£ 744,000
Assessment Costs for NEW clients*	£ 7,163,000
<b>Total</b>	<b>£ 7,907,000</b>

\*Apportioned assessment and care management costs

### Sequel to request

Reablement (NEW clients - 95%)	£ 4,085,000
Signposting: Managed Care Network	£ 375,000
Low level support (Equipment/Telecare)	£ 842,000
<b>Short Term Support: Wellbeing</b>	<b>£ 4,809,000</b>
<b>Short Term Care</b>	<b>£ 1,291,000</b>
<b>Total</b>	<b>£ 11,402,000</b>

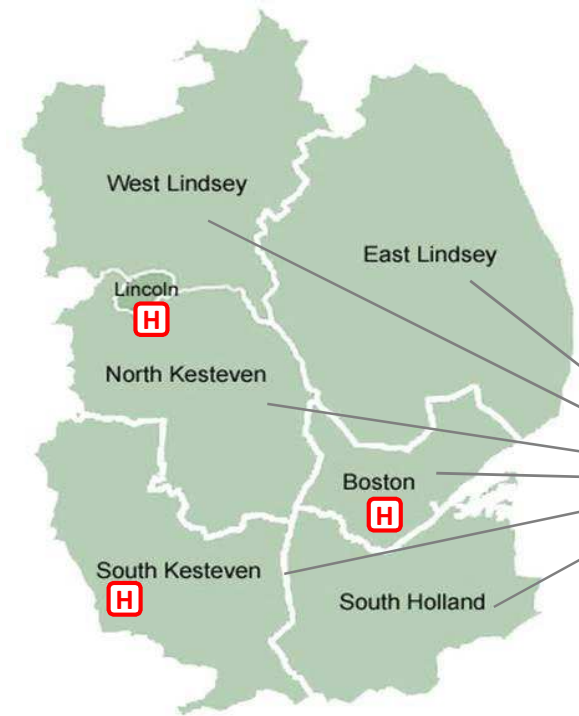
annualised costs applied to activity below  
assumed half year costs  
Cost of long term support included overleaf

### Sequel to Reablement

Short Term Care	£ 110,000
Low level support (Equipment/Telecare)	£ 98,000
<b>Total</b>	<b>£ 208,000</b>

\* costs are annualised and extrapolated for expected cost  
over 12 months - reablement activity above is for 5 months  
Cost of long term support included overleaf

<b>SALT STS002a</b>	
Service ended early	135 16%
Advice & Information	560 65%
Short Term Support	15 2%
Low Level Support	55 6%
Long Term Community	100 12%
Admissions to Res Care	0



Adult Population: 590,135

### Social Care

SALT STS001	
<b>NEW Requests</b>	<b>32,265</b>

<b>Route of access</b>	
Planned entry (Transition)	1%
Discharge from hospital	22%
Diversion from hospital	0%
Community / other route	78%

<b>Age Group</b>	
18 to 64	8,495 26%
65 and over	23,770 74%

Reablement (5 months activity)	1,030 3%
Advice & Info / Signposting	20,415 63%
Low Level Support	2,715 8%
Short Term Support	3,780 12%
Long Term Community	1,610 5%
Admissions to Res Care	320 1%
No services	2,395 7%

### Intermediate Care



SALT STS004	
<b>Request from hospital*</b>	<b>825</b>

\*requests from hospital concerning patients aged 65 and over during a sample period (01 Oct to 31 Dec)

<b>Intermediate Care</b>	<b>6,150</b>
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### Situation 91 days after discharge from hospital

At Home	650 79%
NOT at home	175 21%

## Short Term Support - EXISTING CLIENTS

This item is not reported in SALT, but would have been included in the previous statutory returns  
It has been included for context and to show the associated spend.

<b>Ongoing Short Term Support</b>	<b>6,150</b>
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Short Term Care	£ 4,938,000
Equipment & Telecare	£ 2,783,000
<b>Total</b>	<b>£ 7,721,000</b>

**Net Cost of Short Term Support: £ 27,238,000**

**Notes:**  
THE SALT return includes the activity provided or commissioned by Lincolnshire County Council.  
All activity figures have been rounded to the nearest 5, and finance figures rounded to the nearest £1,000.

# Short & Long Term Support (SALT): Customer pathway and outcomes - 2014/15

## Long Term Support

### Services (Adults)

Residential Care (long term)	£ 66,609,000
Community: Direct Payments	£ 15,300,000
Community: Commissioned	£ 36,018,000
S75 Costs (Mental Health)	£ 5,575,000
<b>Total Cost (Net)</b>	<b>£ 123,502,000</b>

#### SALT LTS001a - In Year

Long Term Support	<b>12,315</b>
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In service > 12 mths	6,945
Starters	2,265
Open on 31/03	9,210
Leavers	3,105
<b>Total supported in year</b>	<b>12,315</b>

#### By Primary Support Reason & Age Group

	18-64	65+
Physical	1,080	8,045
Sensory	30	45
Memory&Cognition	20	190
Learning Disability	1,500	220
Mental Health	520	370
Social Support	90	205
<b>Total</b>	<b>3,240</b>	<b>9,075</b>

Residential Care	<b>4,390</b> 36%
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Community services	<b>7,925</b> 64%
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#### SALT LTS001b - Current on 31/03/15

Long Term Support	<b>9,210</b>
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Residential Care	<b>3,380</b> 37%
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Community services	<b>5,830</b> 63%
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of which:

Direct Payments	<b>1,525</b>
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### Reviews

Review Costs	<b>£ 4,736,000</b>
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\*Apportioned assessment and care management costs

Unplanned Reviews	<b>5,590</b>
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Planned Review**	<b>8,155</b>
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\*\*SALT return only requires the sequel of a change in setting to residential/nursing care

### Sequel to Review

Reablement (5% activity)	<b>£ 408,500</b>
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SALT LTS002	
Reablement	<b>55</b> 1%
No change	<b>4,010</b> 72%
Increase	<b>185</b> 3%
Decrease	<b>420</b> 8%
Support Ended	<b>610</b> 11%
Admission to Res Care	<b>305</b> 5%

Admission to Res Care	<b>395</b>
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Total admissions to Res Care following a planned or unplanned review

Age Group	
Aged 18 to 64	30
Aged 65 or over	670
<b>Total</b>	<b>700</b>

### Sequel to Reablement

SALT STS002b	
Service ended early	<b>10</b> 16%
Advice & Information	<b>45</b> 77%
Short Term Support	<b>0</b> 0%
Low Level Support	<b>0</b> 0%
Long Term Community	<b>5</b> 5%
Admissions to Res Care	<b>0</b> 0%

\*sequels for completed episodes only

### Services (Carers)

Carers budget	<b>£ 2,040,000</b>
inc. Direct Payments	£ 814,000

#### SALT LTS003 - In Year

Carers of Adults	<b>5,900</b>
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by Age Group of Carer		
Aged 18 to 64	2,900	49%
Aged 65 or over	3,000	51%
<b>Total</b>	<b>5,900</b>	

By Primary Support Reason of cared for		
Physical	3,600	61%
Sensory	100	2%
Memory & Cognition	185	3%
Learning Disability	475	8%
Mental Health	420	7%
Social Support	320	5%
Not known	800	14%
<b>Total</b>	<b>5,900</b>	

No direct support	<b>35</b> 1%
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Advice & Info only	<b>210</b> 4%
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Commissioned Support	<b>1,585</b> 27%
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Personal Budgets	<b>4,070</b> 69%
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of which

Direct Payments	<b>3,960</b>
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and support involving cared for

Respite Care	<b>225</b>
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Cost of respite care **£ 1,146,000**

**Net Cost of Long Term Support:**

**£ 131,833,000**